

# Org Health Assessment

## Improve the overall health and performance of Salesforce.

Whether you're planning new Salesforce initiatives and enhancements or struggling with decreased system performance, ensuring the health and performance of your org is critical to maximizing your investment. The Salesforce Org Health Accelerator helps you check your system's overall health and provides recommendations on how to improve it. We'll also introduce you to valuable tools that you can use to evaluate and improve your implementation and security settings.

## What it can do for you

- Improvement in time to deliver business requirements
- Understanding of technical debt and performance issues
- Increase platform value

## How it works

Certified Specialists will guide you through the process over a predetermined timeframe (typically 3–4 weeks):

### Discovery

- Discuss current challenges and business goals
- Agree on quantifiable success goals
- Demonstrate and use Salesforce Optimizer and Security Health Check

### Delivery

- Assess key areas of platform performance, including but not limited to org adoption, declarative customizations, sandbox architecture, triggers, and apex
- Identify key areas of improvement and share best practices

### Outcomes

- Readout of Salesforce Org Health
- Best practices and recommendations to address the issues

## ADDITIONAL INFORMATION

### PREMIER, PREMIER+, OR SIGNATURE

#### GOAL

Minimize operating costs, Achieve faster ROI.

#### INTENDED USER

You are a longtime Salesforce user looking to significantly expand Salesforce or complete major projects.

#### PREREQUISITES

- Must have Premier, Premier+, or Signature Success Plan attached to licenses from Sales, Service, Community, or Salesforce Platform
- Stakeholder who can provide org ID for the assessment
- Stakeholders willing to share outstanding org issues and concerns
- Attendance at the readout presentation

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Contact your account executive or success team today! Learn how we can help you accelerate your CRM success.

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