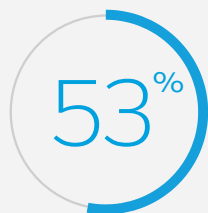


Transform customer service with expert guidance from Salesforce.

Accelerators are quick, focused consulting engagements that help your business achieve key outcomes.

Customize service workspaces.



53% of customer service leaders want to create personalized customer service experiences.*

Accelerators for Service Cloud help you ensure your agents have key information to resolve cases quickly.

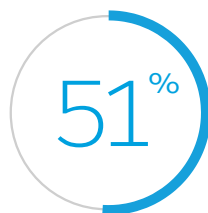
Console Design

Create a console to give agents quick access to key data and case resolution tools.

Service Dashboard

Design a service dashboard for real-time visibility into metrics that matter.

Streamline case resolution.



51% of customer service leaders want to minimize the need for customers to re-explain issues.*

Learn how to set up rules to assign and escalate cases effectively with Accelerators for Service Cloud.

Case Assignment

Set up rules to put the right agent on the case to resolve issues faster.

Case Escalation

Learn how to automate case escalation to address customer issues quickly.

Increase efficiency.



50% of customer service leaders want to provide faster, more efficient customer service.*

Accelerators for Service Cloud allow you to create more efficient processes for your service organization.

Macro Design

Define macros that allow agents to streamline repetitive tasks and data entry.

CTI Assessment

Launch computer telephony integration (CTI) to slash case resolution times.

Find out how you can get real results, real fast, with Salesforce Accelerators.

[CONTACT US](#)

For More Information:
Contact your account executive to learn how we can help you accelerate your CRM success.

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